





Please take care when unpacking your blind and do not use a knife or any sharp objects when unpacking.

#### **Order Contents**

Check the contents of your order to confirm:

- The blind specification matches what was ordered.
- The number of brackets supplied per blind system are correct.
- The control/accessories (if ordered) are correct.
- Report any missing or incorrect items as soon as possible.

We recommend you fit the external battery pack first if selected as the power supply (Serene Roller Blinds Only).

## Somfy Li-ion Rechargeable Battery Pack

Mark and secure the mounting clips where you want the battery pack located (the battery pack can be secured either vertically or horizontally within the window recess. Slide the battery pack into the mounting clips.

# somfy.

#### **Prepare Your Blind For Fitting**

#### **Outside Recess Fitting**

Centre your blind in the middle of your window: Check measurement 'C' at the same at both sides. C is equal to 'A' minus 'B' divided by two.

#### **Inside Recess Fitting**

When positioning the brackets, account for the bottom bar to clear window handles.

Top fix to the window recess or face fix to the window frame.

#### Simplicity & Standard Roller Blind - Bracket Marking & Fitting

Put the blind into the corresponding ends of the brackets, then offer the blind into the fixing position.

Mark the positions of 2 holes per bracket for fixing or drilling.

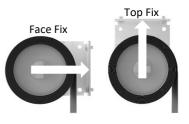
If securing the brackets to plaster, brick, stone, etc., drill the holes at the marked positions using a 5.5mm masonry drill bit and insert the raw plugs supplied. Fix the brackets in place using the screws supplied.

Important note: Ensure that the idle end plunger is depressed by at least 5mm when marking the hole positions.

Fix the brackets in place using the screws and plugs supplied.

Bracket covers are only supplied with blinds selected as 'Outside Recess' fit type.







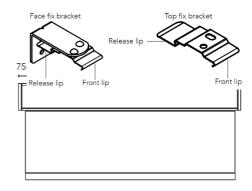
#### Cassette Roller Blind - Bracket Marking & Fitting

There are two bracket options - face fix and top fix. The # of brackets supplied is based on the blind width:

Up to 1M = 2 brackets - >1M to 2M = 3 brackets - >2M = 4 brackets

The release lip on the bracket must face the back of the blind. Use two screws per bracket ensuring the brackets are level. Remember to allow room for the blind to clear any obstacles when lowered, e.g. door or window handles.

Mark 2 x brackets approx 75mm in from each end, with any additional brackets spaced evenly between them.



TOP FIX - Position each bracket from the centre of the fixing hole a minimum distance of 45mm from the back of any obstruction and with the lip to the back. Mark the position of the holes, then secure in place.

FACE FIX - Position the back of your bracket against the wall to the height of the blind drop, then mark the position of the holes and secure the brackets in place. For a blind up to 1M wide attach two brackets fitted approximately 75mm from each end of the blind. Additional brackets should be spaced evenly between these. Secure by locating the cassette into the front lip of the bracket and push upwards to click the cassette into the back lip of the bracket.

#### Mounting the roller assembly

STANDARD BLIND - Hold the roller assembly to the brackets with the fabric in the correct position (front or rear roll) – the motor head button should be accessible from below.

Secure the idle end (opposite the motor) into position by locating the '+' shaped plunger into the '+' shaped part of the bracket. Angle the motor head into position and slot the prongs of the motor head plate into the bracket, ensuring that the central prong drops into position on the bracket.

CASSETTE BLIND - Hold the roller assembly to the brackets within the cassette profile with the fabric in the correct front or rear roll position) – the motor program/reset button should be accessible from below.

Secure the idle end (opposite the motor) into position by locating the '+' shaped plunger into the '+' shaped part of the bracket. Angle the motor head side into position and slot the prongs of the motor head plate into the bracket, ensuring that the central prong drops into position on the bracket.

#### Wake up the motor

The motor may require waking up to respond to signals from the control – wake up the motor by briefly pressing and releasing the button located on the motor head. The blind will jog Up/Down and is ready to operate. If the motor fails to respond when pressing the button, connect the charger, which should ensure the motor wakes.

#### Test & operate your Roller Blind

Your roller blind is tested to ensure it is operating correctly and the upper and lower stop positions are preset based on your height measurement and the control is paired to the motor for your convenience.

The control Down button will fully lower the blind and the Up button will fully raise the blind. The 'my' button will stop the blind at an intermediate position while the blind is in operation.



#### Test & operate your Roller Blind – no control ordered

If you didn't order a control with your blind, then you need to pair you existing Somfy control. The blind supplied has been set up with the up/down direction correctly defined and the stopping positions preset. The following control pairing procedure should work with any Somfy RTS control:

Ensure the motor is awake by briefly pressing the button on the motor head – the blind will jog Up/Down. STEP 1 STEP 2 **BRIEFLY** press both the UP **BRIEFLY** press the program button on & DOWN buttons together the back of the control - the blind - the blind jogs. iogs. The RTS control is now paired to PROG. the blind motor.

If the above procedure fails to pair your existing control to the blind motor, please carry out a motor reset. Follow the instructions as described in the 'Reset and reprogram the roller blind motor' page overleaf.

### Adjust the lower stop position

#### Adjust the upper stop position

STEP 1 Press down on the control and allow the blind to stop at the existing stop point (the blind must stop on its own accord for this to work).	my Z	STEP 1 Press up on the control and allow the blind to stop at the existing stop point (the blind must stop on its own accord for this to work).	
STEP 2 Press & hold both the UP & DOWN buttons together until the blind jogs.	my T	STEP 2 Press & hold both the UP & DOWN buttons together until the blind jogs.	
STEP 3 Adjust the blind to the new lower stop position using the Up/Down buttons.		STEP 3  Adjust the blind to the new upper stop position using the Up/Down buttons.	
STEP 4 Press & hold the 'my' button until the blind jogs briefly up/down - then release. The new lower stop position has been set.		STEP 4  Press & hold the 'my' button until the blind jogs briefly up/down - then release.  The new upper stop position has been set.	

#### Set, delete & recall the 'my' position

# SET A 'MY' POSITION 1. Adjust the blind to the desired 'my' position. 2 Press and hold the 'my' button until the blind jogs. The 'my' position is set. **DELETE A 'MY' POSITION** 1. Adjust the blind to the current 'my' position. 2 Press and hold the 'my' button until the blind jogs. The 'my' position has been deleted. USING THE 'MY' POSITION ! The blind must be stationary. Briefly press the 'my' button and the blind will operate to the 'my' position.



# Reset and re-program the roller blind motor

			,
PRESS & HOLD the button on the motor head until the blind jogs 3 times (approx 10 secs). All setting are deleted and the motor has been reset.	0 0 3x	STEP 6 Adjust the blind to the upper stop position. BRIEFLY PRESS & RELEASE both the DOWN & 'my' buttons together - the blind will start to lower.	
STEP 2 If using a multi channel control, select the desired channel you would like to pair to the blind.		STEP 7 Stop the blind at the lower stopping position (fine tune to the exact lower stopping position point with brief presses of the UP & DOWN buttons if required).	my STOP
STEP 3 BRIEFLY PRESS & RELEASE both the UP & DOWN button together - the blind jogs.	my Prince	STEP 8 BRIEFLY PRESS & RELEASE both the UP & 'my' buttons together - the blind will start to raise. The blind will move up and stop at the upper stop position previously set.	
STEP 4 Press the DOWN button - if the blind travels down, move on to STEP 6	© my ▼	STEP 9 Once the blind has stopped at the upper stop position, PRESS & HOLD the 'my' button until the blind jogs to confirm the stop positions have been recorded (approx 5 secs).	
REVERSING THE DIRECTION - PRESS & HOLD the 'my' button until the blind jogs (approx 5 secs). The direction should now have reversed. Press the DOWN button to confirm the blind now travels down.		STEP 10 BRIEFLY PRESS & RELEASE the programming button on the back of the control - the blind jogs. The blind is now in User Mode and the control/channel has been recorded to the motor.	



#### Charging the motor (motor with internal li-ion battery)

A Somfy charger is required to charge the motor battery. When the battery is running low, the program/reset button located on the motor head will blink red slowly for 3 secs before and after blind operation.

To charge the motor battery:

- Plug the charger in to the mains and connect the charger supply cable to the motor charging cable
- The LED on the charger will light up as follows:
  - Solid Red = Charging
  - Solid Orange = Charging is near completion
  - Solid Green = Charging complete
- Disconnect the cable when charging is complete (may take a few hours to fully charge)

#### Put the motor into sleep mode (motor with internal li-ion battery)

It may be convenient to put a motor into sleep mode if you have multiple blinds and wish to carry out programming procedures. Follow the steps below to put the motor into sleep mode:

Step 1 – PRESS & HOLD the button on the motor head until the blind jogs Up/Down – then release.





Step 2 – BRIEFLY PRESS & RELEASE the button on the motor head - the blind jogs Up/Down twice.





The motor is now in sleep mode and will not respond to control signals.

To wake the motor up, BRIEFLY PRESS & RELEASE the button on the motor head – the blind will jog Up/Down.

#### **Troubleshooting**

In the event of an issue with your blind, please check the following:				
Observations	Possible Causes	Solution		
	The motor is in sleep mode.	Briefly press the motor head button		
The blind does not respond.		or connect the charger.		
	The motor battery is low.	Charge the battery.		
	Power supply issue.	Check battery pack, mains adapter.		
	The control battery is low.	Replace the battery		
	The control is not paired.	Pair the control to the motor or		
		carry out a motor reset.		
The blind doesn't operate to the	Power supply issue.	Check battery pack, mains adapter.		
up or down position.	The stop positions require adjusting.	Reprogram the stop positions.		
The blind only operates when	The motor has not been programmed	Carry out a motor reset +		
holding the control button.	correctly.	reprogram procedure.		
The motor battery depletes	The motor has not been programmed	Carry out a motor reset +		
quickly.	correctly and is not operating in the	reprogram procedure.		
	correct mode.			
The blind directions operate in	The blind directions are programmed	Carry out a motor reset +		
reverse.	incorrectly.	reprogram procedure.		